



**Notice of meeting of
Decision Session - Cabinet Member for
Health, Housing and Adult Social Services**

To: Councillor Simpson-Laing

Date: Tuesday, 26 July 2011

Time: 4.30 pm

Venue: Guildhall

AGENDA

Notice to Members – Calling In

Members are reminded that should they wish to call in any item on this agenda notice must be given to Democracy Support Group by:

10:00am on Monday 25 July 2011 if an item is called in before a decision is taken, or

4:00pm on Thursday 28 July 2011 if an item is called in after a decision has been taken.

Items called in will be considered by the Scrutiny Management Committee.

Written representations in respect of items on this agenda should be submitted to Democratic Services by **5:00pm on Friday 22 July 2011**.

1. Declarations of Interests

At this point Members are asked to declare any personal or prejudicial interests they may have in the business on this agenda.

- 2. Minutes** (Pages 3 - 6)
To approve and sign the minutes of the meeting held on 28 June 2011.

- 3. Public Participation**
At this point in the meeting members of the public who have registered their wish to speak at the meeting can do so. The deadline for registering is **5:00pm on Monday 25 July 2011**.

Members of the public may register to speak on:-

- an item on the agenda;
- an issue within the Executive Member's remit;
- an item that has been published on the Information Log since the last session. Information reports are listed at the end of the agenda.

- 4. Housing Service's Service Plan 2011-2012** (Pages 7 - 50)
This report presents Housing's Service Plan for 2011-2012, which includes some minor amendments to incorporate suggested changes to Housing's five outcomes to reflect Bereavement Services transferring into Asset Management. A review of performance indicators has also been undertaken with the number of indicators reducing.

- 5. Results of Annual Housing Satisfaction Survey 2010/11** (Pages 51 - 70)
This report provides the results of the Annual Housing Services Monitor (AHSM), a postal survey of City of York Council tenants undertaken during January 2011 – February 2011 responded to by 947 tenants.

- 6. Urgent Business**
Any other business which the Chair considers urgent under the Local Government Act 1972.

Information Reports

No information only reports have been published on the Information Log for this session.

Democracy Officers:

Catherine Clarke and Louise Cook (job-share)

Contact details:

- Telephone – (01904) 551031
- Email Catherine.Clarke@york.gov.uk and louise.cook@york.gov.uk

(If contacting by email, please send to both Democracy Officers named above)

For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting Catherine Clarke or Louise Cook Democracy Officers

- Registering to speak
- Written Representations
- Business of the meeting
- Any special arrangements
- Copies of reports